



UPLAND POLICE DEPARTMENT

2020

ANNUAL REPORT

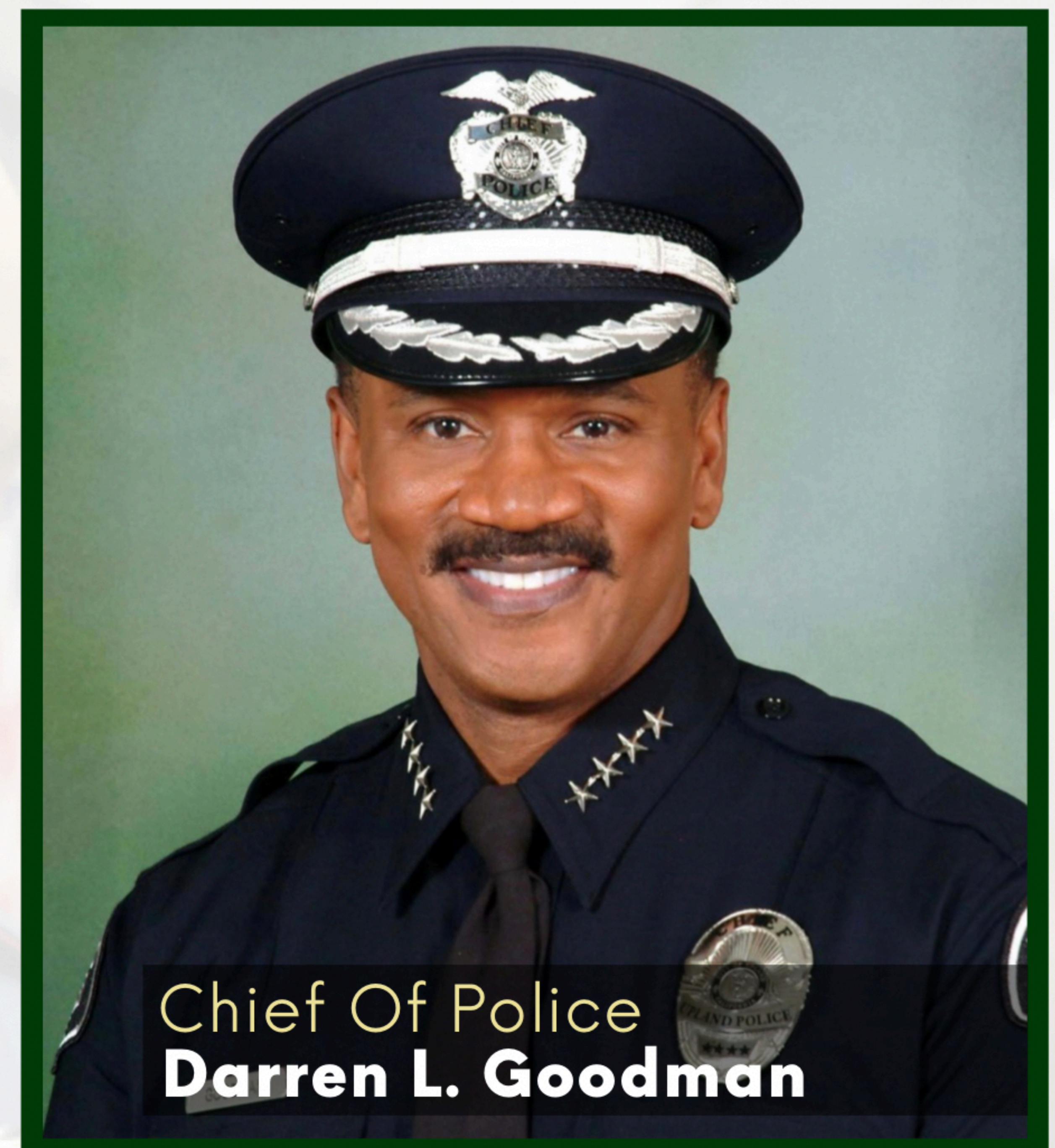
# A MESSAGE FROM THE CHIEF

The Upland Police Department is proud to present our 2020 Annual Report. This report is intended to reflect on our achievements during the past year while highlighting the remarkable work done by our employees and volunteers in pursuit of optimal public safety service for our diverse and growing community.

The year 2020 will forever be remembered by the extraordinary challenges it brought to the United States and the world. Our community and members of the Upland Police Department were tested in ways that many have never experienced.

Our members were adaptive and steadfast through every challenge our organization faced and were encouraged every step of the way by the unwavering support of our residents and business community. Through it all, we have grown as law enforcement professionals and improved as community partners. The challenge of 2020 increased our resolve to place service above self.

I am proud of the performance and service our members delivered in 2020, and trust that you will find the contents of this Annual Report informative. As we forge ahead into 2021, we are off to a great start with renewed goals and ideas to serve you better. We will relentlessly pursue law and order, guided by the principles of equity, inclusion, and humanity. I remain honored to serve as the City of Upland's Chief of Police and look forward to another year leading this remarkable organization.



Chief Of Police  
**Darren L. Goodman**



## MISSION STATEMENT

The Mission of the Upland Police Department is to maintain public order following established ethical and constitutional guidelines, in partnership with the community to provide a safe and peaceful environment for all.

## GOALS

1. Improve Quality of Life
2. Enhance Operational Effectiveness
3. Increase Employee Development & Training
4. Increase Recruitment & Retention
5. Enhance Community Engagement



# ORGANIZATIONAL CHART

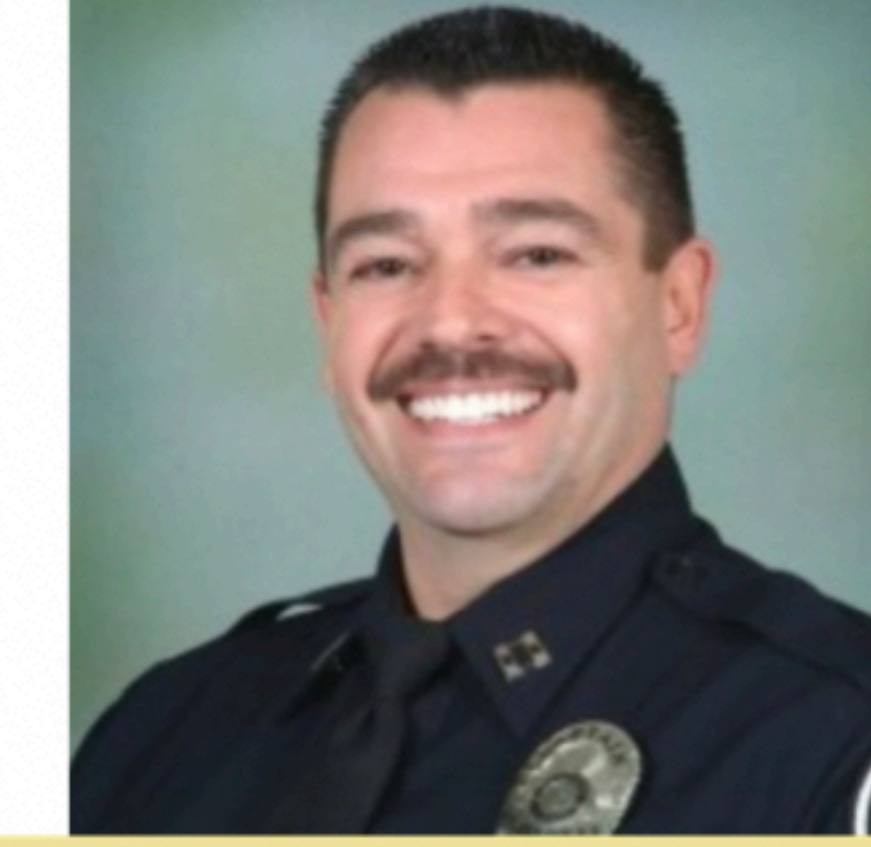


**Chief of Police**  
Darren L. Goodman

Chief's Admin Assistant



**Operations Captain**  
Cliff Mathews



**Administrative Services Captain**  
Marcelo Blanco

**Patrol - Lieutenants (2)**

**Patrol Sergeants (6)**

**Patrol Corporals**

**Officers (38)**

**School Resource Officer (1)**

**Reserve Police Officers (5)**

**Chaplains (3)**

**PST's (4) / (1)-Rec/Pat PST**

**Cadet (1) Patrol**

**Traffic - Supervisor (1)**

**Motorcycle Officers (4)**

**Parking Enforcement (1)**

**Dispatch - Supervisor (1)**

**Dispatchers - Full Time (12)**

**Dispatchers - Part Time (5)**

**Special Projects Lieutenant**  
**Internal Affairs Invest.**

**Explorers**

**Volunteers (VIPS)**

**Code Enforcement Officers (4)**

**Animal Control Supervisor (1)**

**Animal Control Officers (3)**

**Investigations Supervisor (1)**

**Detectives (5)**

**Crime Analyst (1)**

**Forensic Specialist (1)**

**Property Clerk (1) (Part Time)**

**Police Service Tech (1)**

**Administrative Assistant**

**Special Teams Sergeant (1)**

**Special Invest. Unit (4)**

**IMPACT (4)**

**Homeless Coordinator (1)**

**K9 Team (2)**

**Records Supervisor**

**Records Specialists (5)**

**Cadets (7)**

**Personnel & Training / Crime Prev.**

**Police Officer (1)**

**PST**

**Background Invest.**

**Accounting Technician**

# Meet Upland PD

## OPERATIONS DIVISION



### PATROL OPERATIONS

Patrol Operations is the backbone of the Upland Police Department. The Department operates six patrol shifts of 12 hours each.



### TRAFFIC UNIT

The Upland Police Department Traffic Unit is comprised of a Traffic Supervisor, four Motor Officers and one Parking Aide.



### PARKING ENFORCEMENT

The Parking Aide is responsible for monitoring parking throughout the City



### COMMUNICATIONS

The Communications Unit is an integral part of the Police Department, providing a vital link between the community and police personnel.



### SCHOOL RESOURCE OFFICER

The role of an SRO is to provide a safe learning environment for students and faculty.

## ADMINISTRATIVE SERVICES DIVISION



### DETECTIVE BUREAU

The Upland Police Department's Detective Bureau is responsible for follow up investigations started by uniform patrol officers.



### SPECIAL INVESTIGATIONS UNIT (SIU)

The Special Investigations Unit (SIU) is comprised of three officers, one detective and a sergeant.



### IMPACT TEAM

The Upland Police Department Impact Team is comprised of 3 officers, 1 detective, 1 sergeant, and 1 homeless coordinator.

# UPLAND



## ADMINISTRATIVE SERVICES DIVISION



**K9 UNIT**

Police K9 Teams are used to supplement the operations of the Police Department & consists of two dual purpose teams.



**HOMELESS COORDINATOR**

Homeless Coordinator Ashley Esquivel works to support Upland residents experiencing homelessness.



**RECORDS UNIT**

The Records Unit provides a vital service to the community. They are often the first contact citizens have when they arrive at the Department.

## SPECIAL PROJECTS UNIT



**SPECIAL PROJECTS UNIT**

The Special Projects Unit is comprised of a Lieutenant who oversees Code Enforcement, Animal Services and Professional Standards.



**VOLUNTEERS IN POLICE SERVICE (VIPS)**

The Volunteers in Police Service (VIPS) is a program where volunteers provide essential services to our police department.



**COVID COMPLIANCE**

During the pandemic, the Department contracted with specialty services to ensure the cleanliness of the facility and the health and safety of our staff members and the public.



# PATROL OPERATIONS

## Patrol Functions Include:

- Responding to calls for service
- Proactive enforcement
- Directed patrols of known problem areas



## 2020 TRAFFIC STATISTICS

**357**

TRAFFIC COLLISION INVESTIGATIONS

**1,617**

TRAFFIC CITATIONS ISSUED

**8**

D.U.I. CHECKPOINTS

**16**

CASES CLEARED—ALL OTHER

**40**

SATURATION PATROLS

**7**

FATAL COLLISIONS & 2 MAJOR TRAFFIC ACCIDENT INVESTIGATIONS

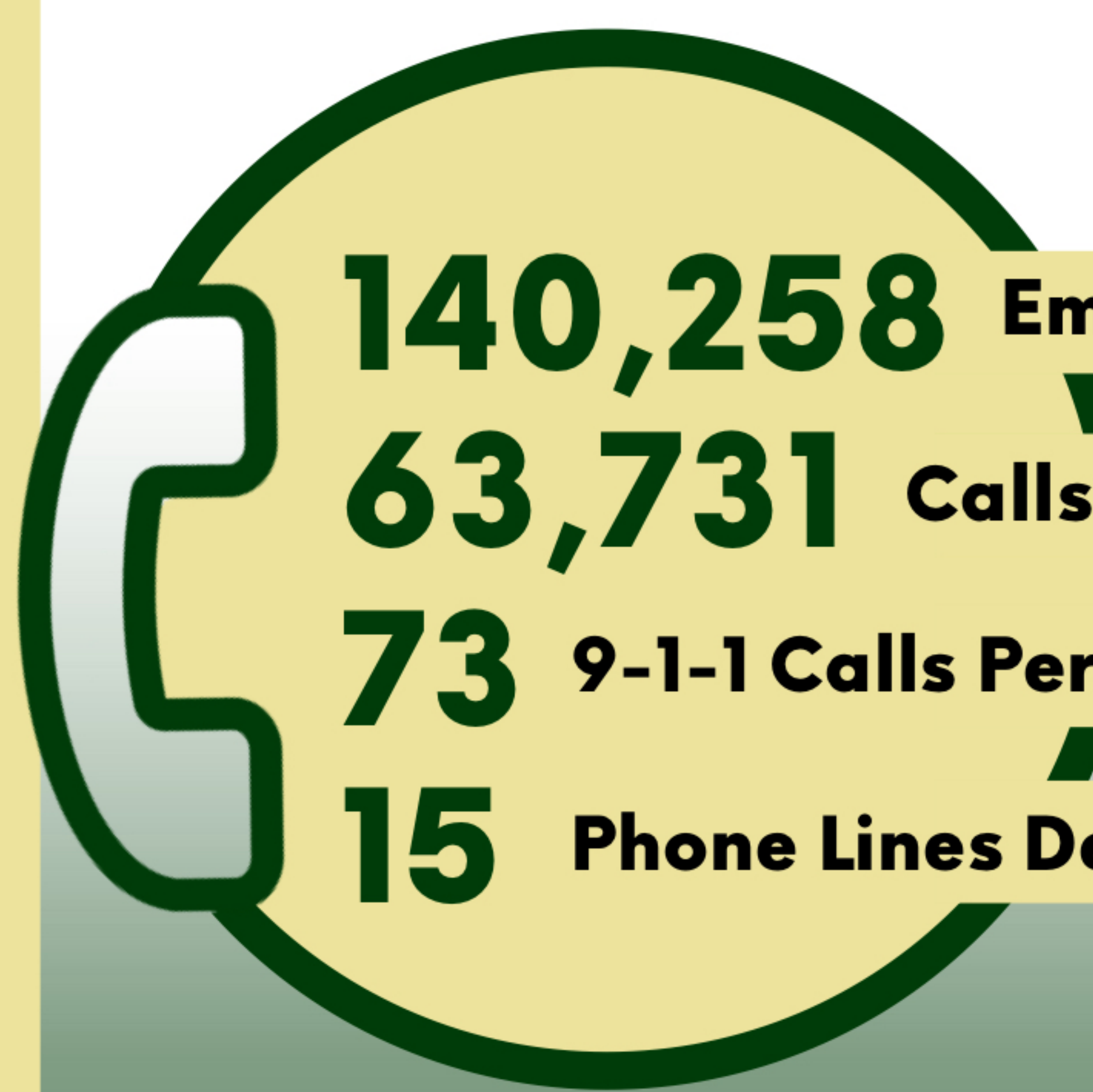
## TRAFFIC UNIT

## PARKING ENFORCEMENT

The Parking Aide is responsible for monitoring parking throughout the City including the downtown business district, MetroLink parking lots, residential permit parking zones, street sweeping enforcement areas, and any other problem parking areas.



## COMMUNICATIONS



**140,258** Emergency/Non-Emergency Calls Through Dispatch Alone

**63,731** Calls Processed Via Computer Aided Dispatch (CAD)

**73** 9-1-1 Calls Per Day (average)

**15** Phone Lines Dedicated for Emergency/ Non-Emergency Communications

## SCHOOL RESOURCE OFFICER

The Upland Police Department, in conjunction with the Upland Unified School District provides one School Resource Officer (SRO) to the city's fourteen Upland School District schools. The role of an SRO is to provide a safe learning environment for students and faculty. The SRO works on building a positive relationship with students and develops strategies to resolve problems affecting students and staff.

# DETECTIVE BUREAU

## 2020 Investigations Statistics

**1,626** PART 1 CRIME CASES ASSIGNED  
**548** CASES CLEARED BY ARREST/EXCEPTION  
**30** JUVENILE CASES CLEARED



### Part 1 Crime Statistics

2020 Part I Crimes	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2020 Totals	2019 Totals	% Change
Homicide	0	0	0	0	1	0	0	0	0	0	0	0	1	3	-67%
Rape	2	1	0	0	0	1	3	2	1	3	2	1	16	20	-20%
Robbery	15	9	8	13	6	7	10	6	4	9	10	12	109	107	2%
Aggravated Assaults	13	15	15	25	32	20	13	18	21	28	24	18	242	168	44%
<b>Total Violent Crimes</b>	<b>30</b>	<b>25</b>	<b>23</b>	<b>38</b>	<b>39</b>	<b>28</b>	<b>26</b>	<b>26</b>	<b>26</b>	<b>40</b>	<b>36</b>	<b>31</b>	<b>368</b>	<b>298</b>	<b>23%</b>
Burglary	47	43	25	37	21	36	20	17	18	22	42	35	363	368	-1%
Larceny	95	118	129	99	91	105	80	88	65	74	85	89	1118	1206	-7%
Grand Theft Auto	19	16	25	16	29	28	35	25	15	20	25	25	278	247	13%
Arson	0	0	0	0	1	0	1	1	0	0	1	4	8	11	-27%
<b>Total Property Crimes</b>	<b>161</b>	<b>177</b>	<b>179</b>	<b>152</b>	<b>142</b>	<b>169</b>	<b>136</b>	<b>131</b>	<b>98</b>	<b>116</b>	<b>153</b>	<b>153</b>	<b>1767</b>	<b>1832</b>	<b>-4%</b>
<b>Grand Total</b>	<b>191</b>	<b>202</b>	<b>202</b>	<b>190</b>	<b>181</b>	<b>197</b>	<b>162</b>	<b>157</b>	<b>124</b>	<b>156</b>	<b>189</b>	<b>184</b>	<b>2135</b>	<b>2130</b>	<b>0%</b>

Priority Repsonse Time				% of Difference
Averages	2018	2019	2020	from 2019 to 2020
Priority 1	0:07:10	0:06:37	0:06:26	-2.77%
Priority 2	0:25:40	0:17:18	0:16:58	-1.93%
Priority 3	1:10:00	0:44:39	0:44:16	-0.86%
Priority 4	1:08:10	0:38:21	0:39:06	1.96%

## CRIME ANALYSIS

## SPECIAL INVESTIGATIONS UNIT

### Notable investigations:

- Following a shooting, SIU served a search warrant at a residence in Rialto. The suspect was arrested and an AR-15 was recovered along with gang paraphernalia.
- A traffic stop in Upland lead to the recovery of an unregistered firearm. A follow up search warrant was served, and SIU located 2 stolen guns, a stolen motorcycle, 8 oz of methamphetamine, 10,000 oxycodone pills, and 10 grams of heroin.
- Northern Upland was experiencing a rash of residential burglaries. The suspects were identified and a search warrant was served at a residence. Property from four burglaries was recovered.

## IMPACT TEAM

### Notable investigations:

- Prostitution / Human trafficking operations were conducted at a massage parlors within Upland. Four arrests were made and four possible victims of human trafficking were offered services.
- A suspect was wanted for a rape related to a homeless encampment. When located, the suspect fled on foot, but was eventually captured a short time later.

### Impact's Focus

- CRIMINAL VAGRANCY
- SOLICITING
- TRESPASSING
- LOITERING
- ILLEGAL BUSINESSES
- PROSTITUTION
- DRUG SALES
- PROVIDE HOMELESS ASSISTANCE

# HOMELESS COORDINATOR

## 2020 Homeless Outreach Efforts

- 160** Homeless Contacts
- 29** Placed , (2) families w/children
- 5** Prevention Cases (Stopped Evictions)
- 12** Motel Assistance (Bridge to placement)
- 4** Greyhound tickets
- 1** Emergency Housing Assistance

### Homeless Service Options:

- Emergency Shelter Referrals
- Prevention from Eviction
- Motel Assistance (Bridge to placements)
- CES Referral (County Homeless system)
- Transportation

## K9 UNIT

As of 2020, the Upland Police Department K9 Unit consists of two dual purpose teams. Officer Hanley and K9 Rudy and Officer McCallon and K9 Timur. Police K9 Teams are used to supplement the operations of the Police Department. They function as dual purpose in both locating and apprehending criminal offenders and locating illegal narcotics and contraband.



**K-9 Rudy**

- 41** Deployments
- 16** Narcotic Arrests
- 22** Felony Suspect Surrenders
- 7** Felony Apprehensions



**K-9 Timur**

- 74** Deployments
- 22** Narcotic Arrests
- 29** Felony Suspect Surrenders
- 4** Felony Apprehensions

Utilizing a sophisticated records management system, Records is responsible for collecting, maintaining, and distributing all police reports and related records. The Records Unit is dedicated to maintaining and ensuring the integrity of data generated by the Upland Police Department.

## RECORDS UNIT

### 2020 Statistics

- **Approximately 8,300 reports processed**
- **Over 2,300 adult arrests**
- **70 juvenile arrests**



# PERSONNEL & TRAINING

During 2020, 842 applicants applied for various positions within the police department. Of these applicants, the Upland Police Department hired:

## SWORN

- 
- 1 Lateral Police Officer
  - 2 Pre-Service Police Officers
  - 3 Police Officer Trainees
  - 5 Police Officers (Academy Graduates)

## PROFESSIONAL STAFF

- 
- 
- 5 Public Safety Dispatchers
  - 1 Police Service Technician
  - 8 Police Cadets
  - 1 Records Specialist

**“INCREASE EMPLOYEE DEVELOPMENT & TRAINING”**

## Training

Throughout 2020, the global Coronavirus (COVID-19) pandemic disrupted law enforcement training by dramatically reducing the availability of courses and instructors necessary to satisfy legislative and regulatory training mandates.

Meeting POST training requirements became a serious challenge for the Upland Police Department. To face this challenge, UPD diligently worked with training coordinators from neighboring agencies to find and secure training for our personnel. In addition, we successfully received POST certification for several new in-house training courses which were added to our Department's POST training profile. Such courses included a 4-hour Arrest and Control course and AB 392 Use of Force Update.

**Upland Police Department personnel attended a variety of advanced officer and professional staff training throughout 2020. Some of this training included:**

- Canine Handler Update
- BATI Investigative Interview & Interrogation
- First Aid/CPR/AED Instructor Update
- First Aid/CPR/AED
- PC 832/Laws of Arrest
- Deputy Leadership Institute
- Basic Traffic Collision Investigation
- Intermediate Traffic Collision Investigation
- Advanced Traffic Collision Investigation
- Police Records Management
- Public Records Act
- Firearms Instructor (Range Master)
- Patrol Rifle Instructor
- PepperBall Instructor
- Special Weapons and Tactics (SWAT)
- SWAT Team Commander
- Basic Patrol Rifle
- Driving/Force Options Simulator (PSP)
- Firearms/Tactical Handgun (PSP)
- Driver Awareness Training (PSP)
- Arrest and Control (PSP)
- Tactical Communication (PSP)
- Field Training Officer
- Management of Field Training Officer Program
- DRE Re-Certification
- FTO Update/Re-Certification
- Homicide Symposium
- Dispatcher Bullying
- Dispatchers Role in Critical Incidents
- Basic Asset Forfeiture
- Grant Training
- Bias and Racial Profiling
- Human Trafficking
- ICI Child Abuse Investigations
- ICI Management and Supervision of Detective Units

# CODE ENFORCEMENT

## 2020 Statistics

- 5,225** Inspections
- 2,087** Illegal Signs Removed
- 86** Stray Shopping Carts Recovered
- 41** Administrative Citations Issued



SPECIAL PROJECTS UNIT

# ANIMAL CONTROL

## 2020 Animal Statistics

- 1,238** Calls for Service
- 1,155** Animals Received
- 217** Animals Returned to Owner
- 29** Trap/Neuter/Release



# VOLUNTEERS IN POLICE SERVICE (VIPS)

The Volunteers in Police Service (VIPS) is a program where volunteers provide essential services to our police department. Volunteers are an important part of any organization and have proven to be an extremely valuable asset to the Upland Police Department. Volunteers in Police Services benefit our agency, the volunteer, and the community.

The Upland VIPS provide investigative, technical, office/clerical, and customer service support in a variety of areas in our department. We appreciate their valuable time for donating their services, and for contributing to the community's overall quality of life.

Due to the Covid-19 pandemic, 2020 was a challenging year for our VIPS program. In order to protect both our essential professional staff, our first responders and especially our volunteers, the decision was made to close the police station to all non essential persons. Unfortunately this closure included our VIPS. While we will always value the services our VIPS provide to us as essential and critical to our success, it has been too risky to expose them to the virus. We look forward to welcoming back our VIPS in 2021.

## 2020 Volunteer Statistics

- 257** Hours Donated
- 6** Volunteers



# EXPLORER POST 606



## 2020 Explorer Stats

**100** Volunteer Hours  
**20** Explorers  
\*Limited Community Events\*

Pre-Covid 19 Photograph

## Interested in becoming an Upland Explorer?



- **Must be between 14-21 years old**
- **GPA Requirement 2.0**
- **Must be able to attend weekly meetings.**

If this is for you, please email Officer Teague at [cteague@uplandpd.org](mailto:cteague@uplandpd.org). You will be placed on a list and contacted as soon as meetings resume.

The purpose of the Explorer program is to help young people get involved in their community and to expand their knowledge of law enforcement and its day to day operations.

This program teaches youth the importance of discipline, leadership and community involvement. Classes are held for 3 hours weekly at the Upland Police Department and there are many opportunities for volunteering. Currently, classes and volunteer opportunities have been postponed for the safety of everyone, but will start back up as soon as it is safe.

*"THE FUTURE BELONGS TO YOU"*

## BUILDING MAINTENANCE

The Facilities Department is comprised of a coordinator, 2 facilities specialists, and the combined efforts of 3 custodial staff members tasked with the day-to-day maintenance and cleanliness of the Police Department building. This year's projects included the replacement of the building's original boiler and underground pipework which supplies both chilled and hot water supplies to maintain the building's climate control.

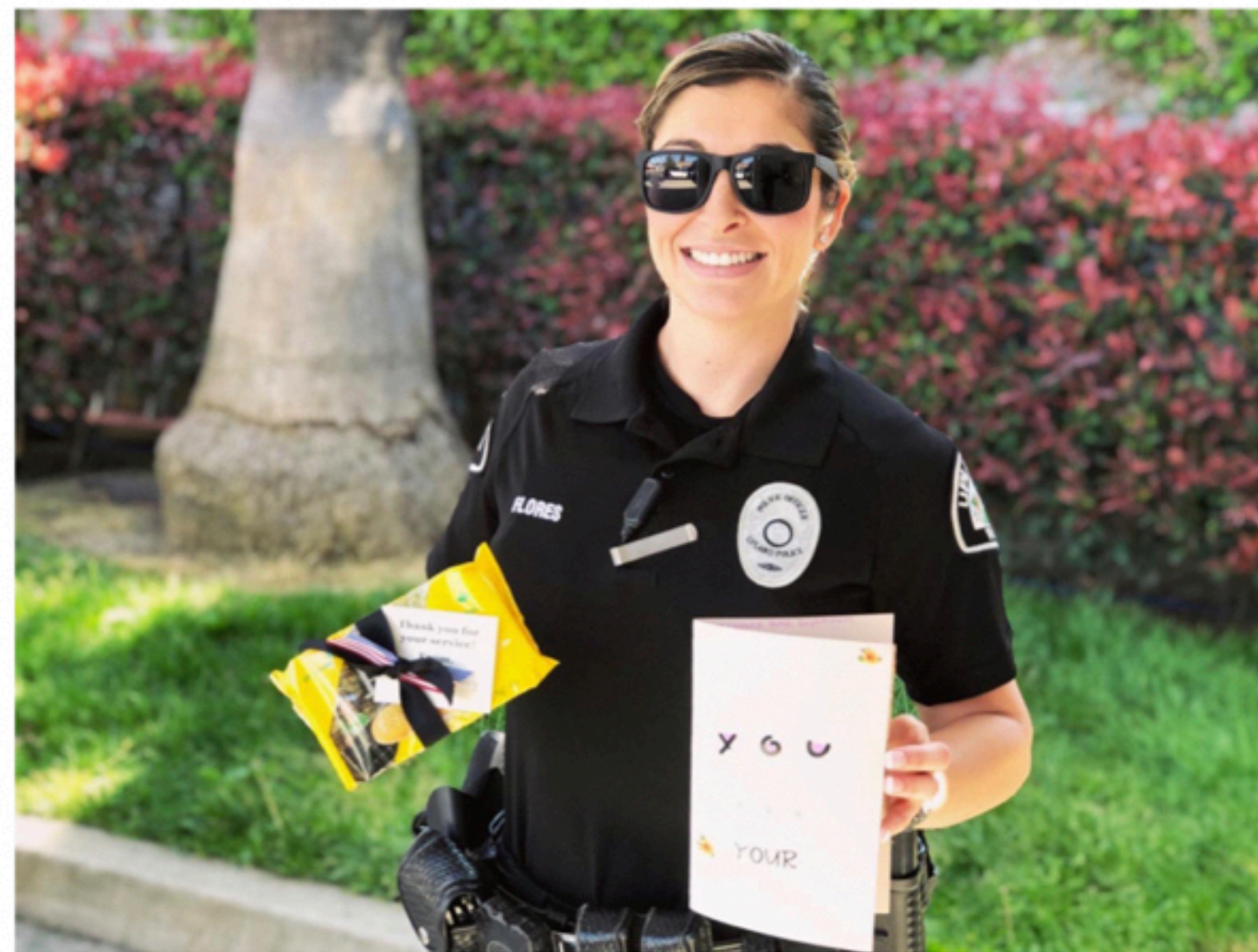
Covid-19 has had a significant impact on the facility, and the efforts of the custodial and facilities team help to insure a sanitary and safe environment for all PD staff members as well as members of the public conducting business continues to be an ongoing task.



# Special Thanks to Our Upland Community!

Neighborhood Watch, Business Watch, Citizen's Academy, school resources, Coffee with a Cop, Open House, National Night Out, Girl Scout and Boy Scout department tours, various charity events such as Holiday Miracles, Cop on a Rooftop, Strides against Breast Cancer, and Thanksgiving meal giveaways.

SPECIAL THANKS



Dear Police Officers,

My mommy and I wanted to give all of you a little sprinkle of happiness and appreciation: THANK YOU. Thank you for doing your best to keep everybody in our nation safe! Thank you for going to work. Thank you for protecting all the businesses in America. Thank you for taking the bad guys off the streets. Thank you for your service, even while there is a pandemic. Thank you for all the overtime you are working. Thank you for leaving your family during the day to protect us. Thank you for forgoing those bedtime stories with your loved ones so we can stay safe at night. Thank you for your protection so my family can sleep soundly at night. Thank you for not giving up.

Please know that my family and I appreciate all of you and support you. Please enjoy this cute picture of myself, showing my support for you guys! Mommy and I pray for all of you every night. You are all truly heroes, no matter what others say. My mommy and daddy are teaching me to respect all of you, and that you are here to help our communities. They are also teaching me that I should love my neighbor like myself. I hope that you all stay safe and I want you to know that I've got you six.

Thank you again, you guys are the real superheroes!

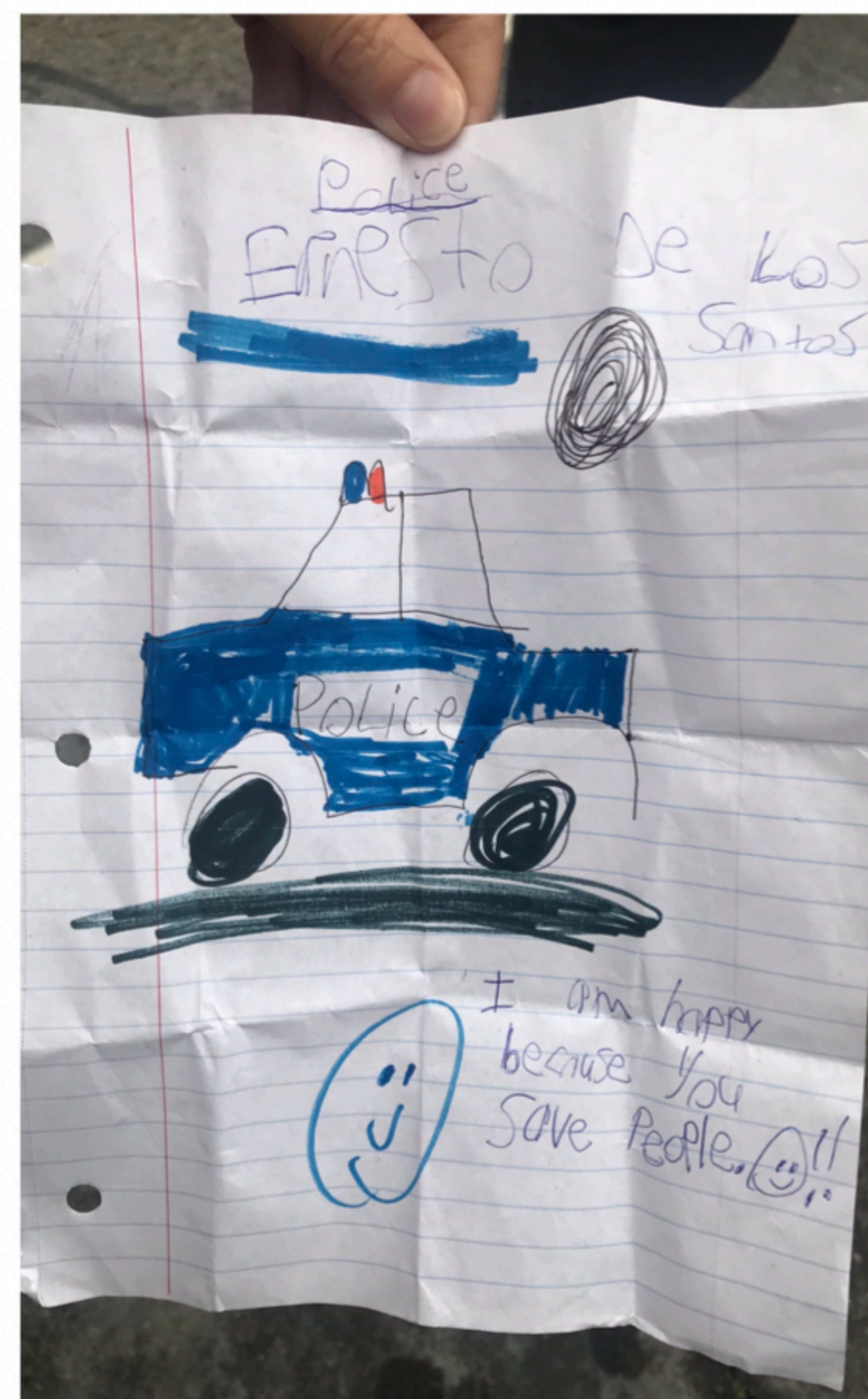
Love,  
Baby Theodore



# “ENHANCE COMMUNITY ENGAGEMENT”



**Upland PD bridging the gap between the police and the community, and always ready to protect and serve.**



## NEIGHBORHOOD WATCH

We are looking forward to resuming our Neighborhood Watch program when COVID-19 restrictions ease. Be on the lookout for announcements!

Contact: Detective Bryce Milakovich  
(909) 946-7624 ext. 3229 or [bmilakovicheuplandpd.org](http://bmilakovicheuplandpd.org)





## **FUTURE OF UPLAND POLICE DEPARTMENT**

- Chief's Advisory Board
- Youth Engagement Services
- Coalition on Equity, Inclusion and Humanity

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**Connect With Your Department**

### **UPLAND POLICE DEPARTMENT**

1499 W 13th St. Upland, CA 91786

Non-Emergency (909) 946-7624 | [www.Uplandca.gov/police](http://www.Uplandca.gov/police)



@UplandPD